Issues with Civica Cashless Catering

Rhys Lyford - 2026-11-04 - Software

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To log a ticket or general request with Civica Cashless Catering.

Visit the Support Website: Civica Cashless Catering Support

Log a Ticket: Send an email to Cashless.Support@civica.co.uk

Provide Details: E-mail relevant details about your issue. Include information such as your name, contact information, organization name (if applicable), and a detailed description of the problem you're experiencing.

Categorise the Issue: Choose the category that best describes the nature of your problem (e.g., technical issue, billing inquiry, general question).

Attach Files or Screenshots: If you have any relevant files, screenshots, or error messages related to the issue, you can attach them to the e-mail. This can help the support team better understand and troubleshoot the problem.

For urgent support telephone : 01226 695200

Contact IT Support: If none of the above steps resolve the issue, contact your IT support team for further assistance. They may need to perform additional troubleshooting or repairs to resolve the problem