Touch feature not working on interactive display

Rhys Lyford - 2026-11-05 - Monitors & Interactive Displays

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Things to try:

Check Connections: Verify that the interactive board cables and connections are secure and correctly seated between the PC and display.

The most common cause of the touch feature not working is an unplugged USB cable from the PC to the board or PC to the faceplate on the wall.

Restart the Board: Power off the Clevertouch board and then power it back on again. This simple step can often resolve temporary issues with the touchscreen.



Contact IT Support: If none of the above steps resolve the issue, contact your IT support team for further assistance. They may need to perform additional troubleshooting or repairs to resolve the problem.