Clearing history and cookies from browser

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Clearing history and cookies from Google Chrome & Microsoft Edge

Sometimes websites won't load correctly until cookies and internet history is cleared.

To do this following the steps below :

Google Chrome:

Open Chrome: Launch the Chrome browser on your computer.

Access Settings: Click on the three-dot menu icon (⋮) located at the top-right corner of the browser window to open the menu. From the menu, select "Settings".

Navigate to Privacy and Security: In the Settings tab, scroll down to find the "Privacy and security" section on the left-hand side.

Clear Browsing Data: Under "Privacy and security", click on "Clear browsing data".

Choose What to Clear: You'll see a list of options for what data you can delete. Ensure that "Browsing history" and "Cookies and other site data" are checked.

Time Range: Select the time range for which you want to clear the data. You can choose from "Last hour", "Last 24 hours", "Last 7 days", "Last 4 weeks", or "All time" depending on your preference.

Clear Data: Click on the "Clear data" button to remove the selected browsing history and cookies.

Microsoft Edge:

Open Edge: Launch the Microsoft Edge browser on your computer.

Access Settings: Click on the three-dot menu icon (⋮) located at the top-right corner of the browser window to open the menu. From the menu, select "Settings".

Navigate to Privacy, Search, and Services: In the Settings tab, click on "Privacy, search, and services" on the left-hand side.

Choose What to Clear: Under "Privacy, search, and services", scroll down to the "Clear browsing data" section and click on "Choose what to clear".

Select Items: Check the boxes for "Browsing history" and "Cookies and other site data".

Time Range: You can select the time range from the dropdown menu, such as "Last hour", "Last 24 hours", "Last 7 days", "Last 4 weeks", or "All time".

Clear Data : Click on the "Clear now" button to remove the selected browsing history and cookies.

After following these steps, the browsing history and cookies should be cleared from your Chrome or Edge browser, depending on which one you're using.

Contact IT Support: If none of the above steps resolve the issue, contact your IT support team for further assistance. They may need to perform additional troubleshooting or repairs to resolve the problem.