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New user accounts

Rhys Lyford - 2024-04-18 - [User Accounts & Passwords](#)

Requesting login information for a new user account.

User accounts are created by syncing data from your MIS system such as SIMs, Arbor.

Please ensure the new user account has the following information entered into the MIS for the system to create a network login account.

SIMS

Students: Exam & UCI numbers along with valid start date is required for an account to be created.

Staff: Contract, employment start date is required for an account to be created.

Unique Learner Number	<input type="text"/>	Exam Number	<input type="text"/>
UCI	<input type="text"/>		

Arbor

Students: Start date and timetabled lessons are required for an account to be created.

Staff: Start date and role is required for an account to be created.

Business Roles			
Hide columns ▼		Search this table	Download
Business Role ▼	Reason for Having This Business Role ▼	Assigned/Changed by ▼	From ▼

Bromcom

Staff / Students : Proceed to contact us for an account to be created.

If the above steps have been completed then we can provide you with the user account information.

Please note Arbor sync's overnight and SIMs sync's twice daily.