

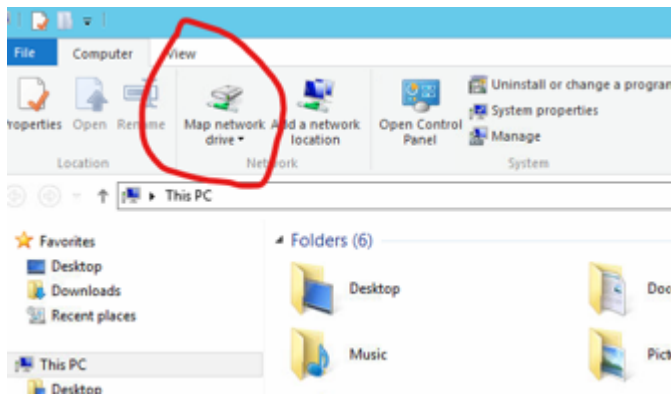
Unabel to access shared folder via VPN

Wenda Ruan - 2024-04-05 - Internet & Connectivity

Issue: Connected to VPN successfully but unable to open Shared Folder, you can try the below troubleshooting steps:


Open Document /File Explorer

Click on Map Network Drive,



To access the Frieth Staff Shared folder enter the below info:

\\frieth-s1\staffshared\$

 Map Network Drive

What network folder would you like to map?

Specify the drive letter for the connection and the folder that you want to connect to:

Drive: ▼

Folder: ▼

Example: \\server\share

Reconnect at sign-in

Connect using different credentials

[Connect to a Web site that you can use to store your documents and pictures.](#)

Click Finish

Contact IT Support: If none of the above steps resolve the issue, contact your IT support team for further assistance. They may need to perform additional troubleshooting to resolve the problem.