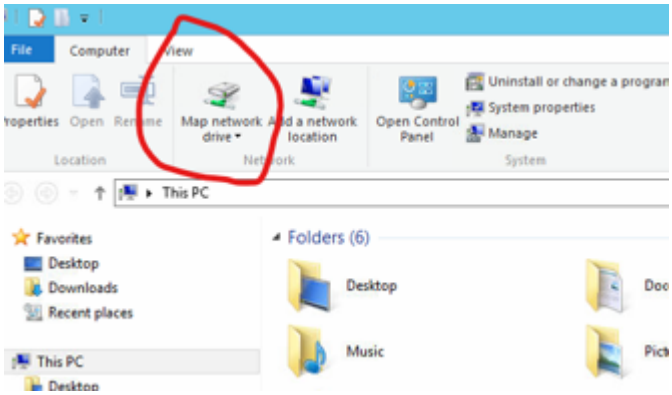
Unabel to access shared folder via VPN

WenDa Ruan - 2024-04-05 - Internet & Connectivity

Issue: Connected to VPN successfully but unable to open Shared Folder, you can try the below troubleshooting steps:

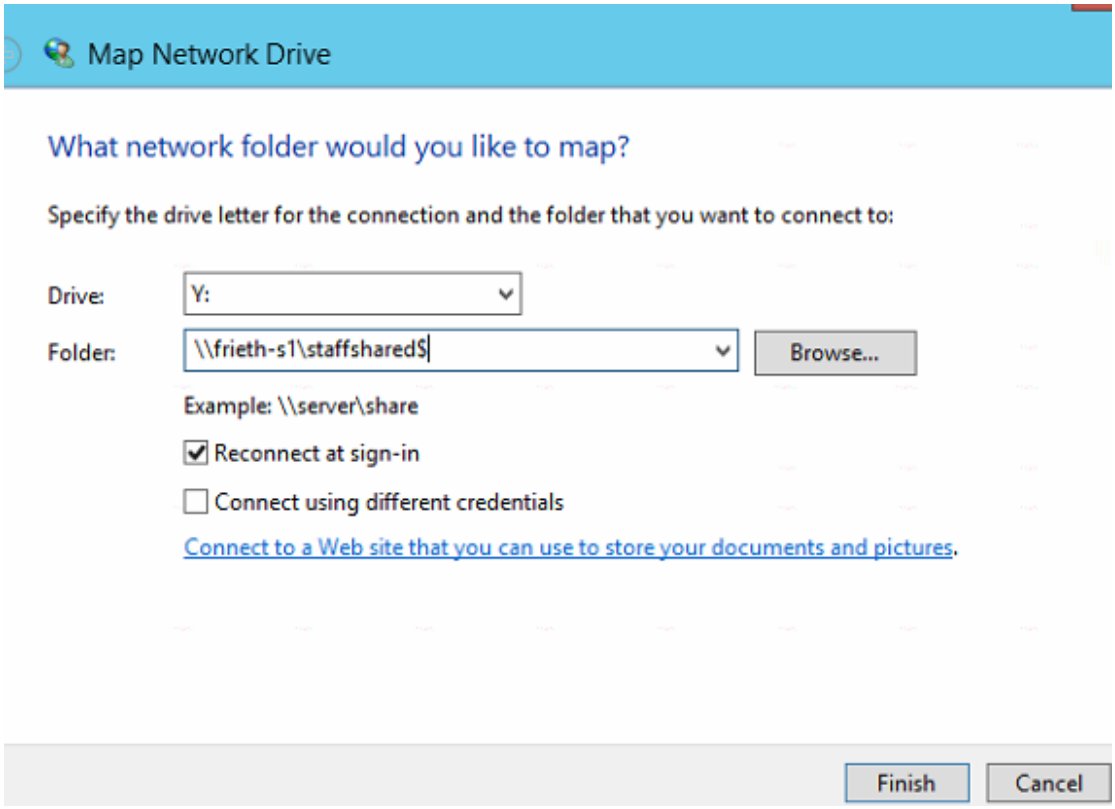
Open Document /File Explorer

Click on Map Network Drive,



To access the Frieth Staff Shared folder enter the below info:

\\frieth-s1\staffshared$



Click Finish

Contact IT Support: If none of the above steps resolve the issue, contact your IT support team for further assistance. They may need to perform additional troubleshooting to resolve the problem.