



Unable to login to device

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Unable to sign-in on the PC or laptop.

When facing network connectivity issues that prevent logging into a PC, try the following basic troubleshooting steps:

Check Network Connection:

Ensure that the network cable is securely connected to both the computer and the network port or that the Wi-Fi is turned on and connected to a network.

Restart the Computer:

Sometimes, a simple restart can resolve temporary network issues. Restart the computer and see if the network connectivity is restored.

Verify Network Status on Other Devices:

Check if other devices connected to the same network are able to access the internet or network resources. If they can't, the issue might be with the network itself.

Contact IT Support: If none of the above steps resolve the issue, contact your IT support team for further assistance. They may need to perform additional troubleshooting or repairs to resolve the problem.